



November 25th, 2009

RE: End-of-Life (EOL) Notice - TotalSolution POS (Food/Restaurant Edition) - All Versions

To All TotalSolution Users and Licensees,

You are receiving this notice because based on our records your organization have purchased a license of the TotalSolution POS - Food/Restaurant Edition - All Versions (TotalSolution) from Comtec IT Consulting Inc. (Comtec). This notice has also been sent to you by mail. Your attention is required and please do not disregard.

On December 31, 2004, Comtec have ceased all distribution and sales of "TotalSolution".

Today, Comtec is announcing the End-Of-Life (EOL) notice of "TotalSolution", effective December 31, 2009. Comtec will continue to offer technical support for all existing versions on pay-per-use basis, but only to the extend of the existing scope and functionality of the software. Charges for such support will be quoted per incident. The continuation of technical support to all EOL "TotalSolution" applications in the pay-per-use scheme is strictly voluntarily and discontinuation of such service will not be announced. New functions, new scope or any external factors which causes the software to obsolete is specifically not included for this support.

As of December 31, 2009, Comtec will no longer offer any fixes, updates, development, and modification to the "TotalSolution".

What does this mean to you?

Your organization can continue to use TotalSolution. Technical supports will continue as described above. The operation and your right to use your purchased license of TotalSolution will not change. However, please note TotalSolution is not and will not support any changes in tax regulations, including the upcoming Harmonized Sales Tax (HST).

Should you have further question, please contact us by:

Phone: 416-566-8324, Fax: 1-866-845-8324, Email: info@comtecit.com

This notice is also posted on our website: <http://www.ComtecIT.com>

Comtec IT Consulting Inc.